



# Value of Component Commonality in Managing Uncertainty in a Supply Chain

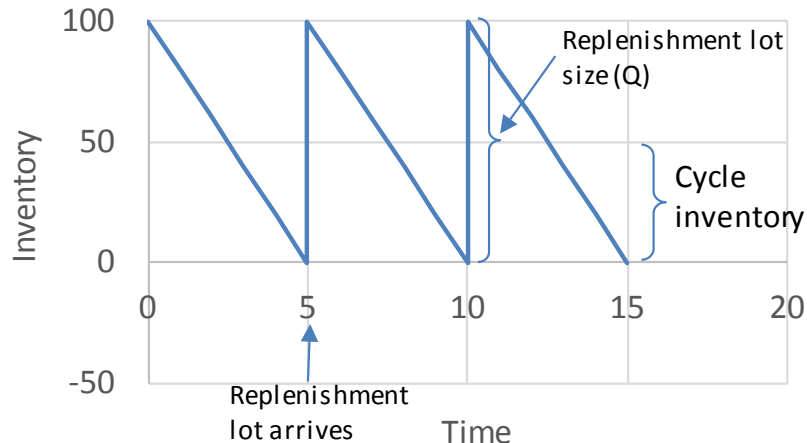
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# Role of Safety Inventory in a Supply Chain

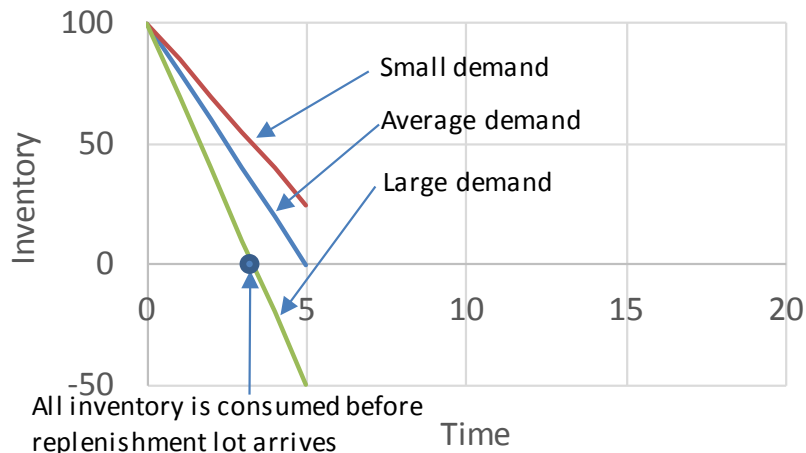
# Role of Safety Inventory in a Supply Chain

- If demand is **certain**:
  - Daily demand is **constant**
  - We know how long it will take to consume all inventory to satisfy the demand
- Illustration
  - $D=20$  (Daily demand)
  - $Q=100$  (Replenishment lot size)
  - $L=5$  (Lead time for inventory replenishment)



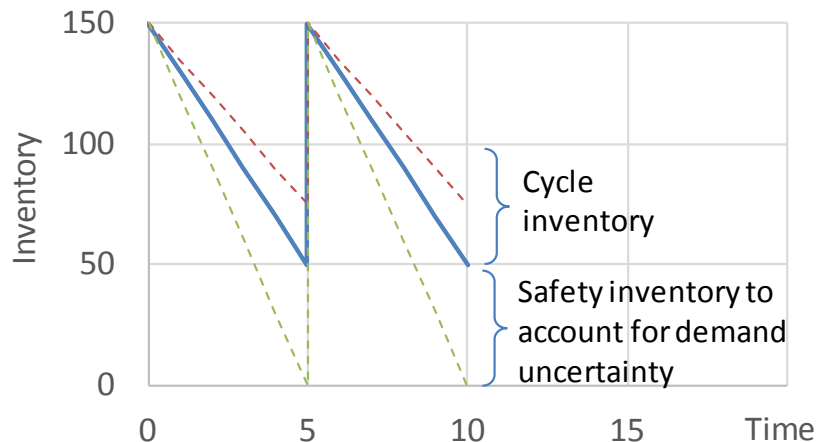
# Role of Safety Inventory in a Supply Chain

- If demand is **uncertain**:
  - Demand may be larger or smaller than the average
  - If the demand is large than the average, all inventory may be consumed before next replenishment lot arrives
- Illustration
  - $D=20$  (Average daily demand)
  - $Q=100$  (Replenishment lot size)
  - $L=5$  (Lead time for inventory replenishment)



# Role of Safety Inventory in a Supply Chain

- **Safety inventory** is used to account for uncertainty that:
  - Demand may be larger than the average (or forecasted)
- Illustration
  - $D=20$  (Average daily demand)
  - $Q=100$  (Replenishment lot size)
  - $L=5$  (Lead time for inventory replenishment)
  - $ss=50$  (Safety inventory)



# Determining Appropriate Level of Safety Inventory

# Trade-Off in Safety Inventory Decisions

- Large amount of safety inventory
  - Increases **product availability** (reduces product shortage); thus **increases profit**
  - Increases **inventory holding costs**; thus **reduces profit**
- Key questions in safety inventory decisions are:
  1. What is the **appropriate level** of safety inventory?
  2. **What actions** to take to **reduce safety inventory** while **maintaining product availability**?

# Determining Appropriate Level of Safety Inventory

- Safety inventory is determined by:
  - Demand and supply **uncertainties**
  - **Product availability**
- If **uncertainty** of demand or supply **increases**:
  - Safety inventory **increases**
- If **product availability increases**:
  - Safety inventory **increases**



# Demand Uncertainty

# Measuring Demand Uncertainty

- Demand in each period (e.g., daily or weekly demand) is modeled by:
  - $D_i$ : average demand per period
  - $\sigma_i$ : standard deviation of demand per period (e.g., forecast error)
  - $i = 1, 2, 3, \dots, L$
- Notation is simplified if uncertainty of demand in each period is identical
  - $D$ : average demand per period
  - $\sigma_D$ : standard deviation of demand per period
- Lead time is the time between when an order is placed and when the order is received
  - $L$ : lead time

# Measuring Demand Uncertainty

- Suppose demand in each period is:
  - Independent with one another
  - Normally distributed with:
    - Mean  $D_i$  and
    - Standard deviation  $\sigma_i$
    - $i = 1, 2, 3, \dots, L$
- Total demand during the lead time of  $L$  periods is normally distributed with mean  $D_L$  and standard deviation  $\sigma_L$

$$D_L = D_1 + D_2 + D_3 + \dots + D_L = \sum_{i=1}^L D_i$$

$$\sigma_L = \sqrt{(\sigma_1)^2 + (\sigma_2)^2 + (\sigma_3)^2 + \dots + (\sigma_L)^2}$$

(1)

*when demand is independent*

# Measuring Demand Uncertainty

- If mean and standard deviation of demand during each of  $L$  periods are the same:
  - Mean  $D_i = D$
  - Standard deviation  $\sigma_i = \sigma_D$
  - $i = 1, 2, 3, \dots, L$
- Then, the **total demand** during the lead time of  $L$  periods is:
  - **Normally** distributed with:
  - Mean  $D_L$
  - Standard deviation  $\sigma_L$

$$D_L = \overbrace{D + D + D + \dots + D}^{L \text{ terms}} = LD$$

$$\sigma_L = \sqrt{\underbrace{(\sigma_D)^2 + (\sigma_D)^2 + (\sigma_D)^2 + \dots + (\sigma_D)^2}_{L \text{ terms}}} = \sqrt{L(\sigma_D)^2} = \sqrt{L}\sigma_D \quad (2)$$

# Product Availability and Replenishment Policy

# Product Availability and Replenishment Policy

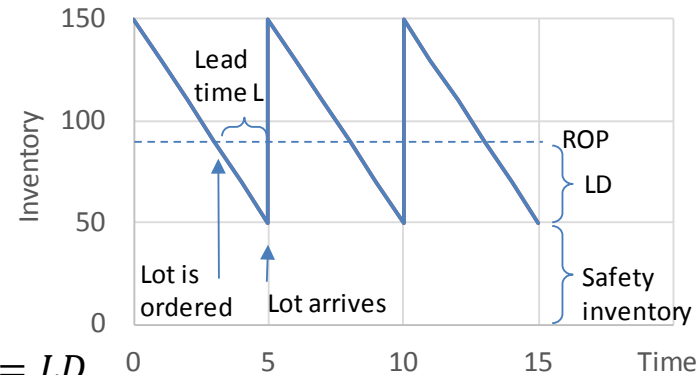
- Product availability
  - Ability to satisfy customer order from inventory
- A **stockout** occurs when:
  - Customer order is not satisfied due to **no inventory**
- Example: **cycle service level (CSL)**
  - Proportion of replenishment cycles that **end** without stockout
    - Replenishment cycle is the interval between the arrival of two successive replenishment lots
  - Equivalent to **probability** of replenishment cycle without stockout
- Replenishment policy consists of:
  - **Timing** of reorder
  - **Quantity** of reorder
- Example: **continuous review policy**
  - Inventory is **continuously monitored**
  - Lot size **Q** is ordered when the inventory reaches the **reorder point (ROP)**
  - **Lot size** is **same**
  - **Time** between order may **change**

# Evaluating CSL Given a Replenishment Policy

- **Continuous review** replenishment policy is assumed
  - $Q$ : reorder lot size
  - $L$ : replenishment lead time (number of weeks)
- Weekly demand
  - **Normally** distributed with:
    - Mean  $D$  and
    - Standard deviation  $\sigma_D$
- Two cases are discussed next
  - Safety inventory given a replenishment policy
  - CSL given a replenishment policy

# Safety Inventory Given a Replenishment Policy

- Continuous review replenishment policy
  - When the amount of inventory reaches ROP, a new replenishment order is placed
- From Equation (2)



*Expected demand during lead time = LD*

- On average, LD products are sold between when the inventory reaches ROP and when the new replenishment lot arrives
  - Thus, the inventory when the replenishment lot arrives is:

$$ROP - LD$$

- Thus, safety inventory *ss* is:

$$\text{Safety inventory } ss = ROP - LD \quad (4)$$



# CSL Given a Replenishment Policy

- Recall that CSL is equivalent to the **probability** of replenishment cycle **without** **stockout**
- Stockout does not occur as far as the **demand** during **replenishment lead time L** is **smaller** than **ROP**; Thus

$$CSL = Prob(\text{demand during lead time of } L \text{ periods or } L \text{ weeks} \leq ROP)$$

- If the **total demand** during the **L periods** is:
  - **Normally** distributed with mean  $D_L$  and standard deviation  $\sigma_L$

CSL can be written as:

$$CSL = F(ROP, D_L, \sigma_L) = \underbrace{NORMDIST(ROP, D_L, \sigma_L, 1)}_{\uparrow} \quad (5)$$

Excel function (“NORM.DIST” instead of “NORMDIST” is used in Excel 2010)

- If weekly demand is independent and identically distributed, then from **Equation (2)**,  $D_L$  and  $\sigma_L$  in **Equation (5)** are:

$$D_L = LD$$
$$\sigma_L = \sqrt{L}\sigma_D$$

# Safety Inventory Given Desired CSL

- Companies often choose **replenishment policies** to achieve desired levels of **product availability**
- Thus, appropriate level of **safety inventory** needs to be calculated to achieve the desired level of product availability (e.g., in terms of **CSL**)
- Next
  - Safety inventory given desired CSL is discussed

# Safety Inventory Given Desired CSL

- Goal
  - For **continuous review** replenishment policy,
  - Calculate appropriate **safety inventory** that achieves the desired **CSL**
- Assumption
  - **L**: lead time
  - **CSL**: desired cycle service level
  - **$D_L$** : mean demand during lead time
  - **$\sigma_L$** : standard deviation of demand during lead time

# Safety Inventory Given Desired CSL

- From Equation (4),  $ROP = D_L + ss$
- Thus, safety inventory  $ss$  needs to satisfy the following condition

$$Prob(\text{demand during lead time of } L \text{ periods} \leq D_L + ss) = CSL$$

- Given that demand is normally distributed, the above condition can be written as below using cumulative distribution function  $F()$

$$F(D_L + ss, D_L, \sigma_L) = CSL$$

- Using inverse normal distribution  $F^{-1}()$ ,

$$D_L + ss = F^{-1}(CSL, D_L, \sigma_L) \rightarrow ss = F^{-1}(CSL, D_L, \sigma_L) - D_L$$

- Using inverse standard normal distribution  $F_S^{-1}()$ ,

$$ss = F_S^{-1}(CSL) \times \sigma_L = \underbrace{NORMSINV(CSL)} \times \sigma_L = NORMSINV(CSL) \times \sqrt{L}\sigma_D \quad (6)$$



Excel function (“NORM.S.INV” instead of “NORMSINV” is used in Excel 2010)

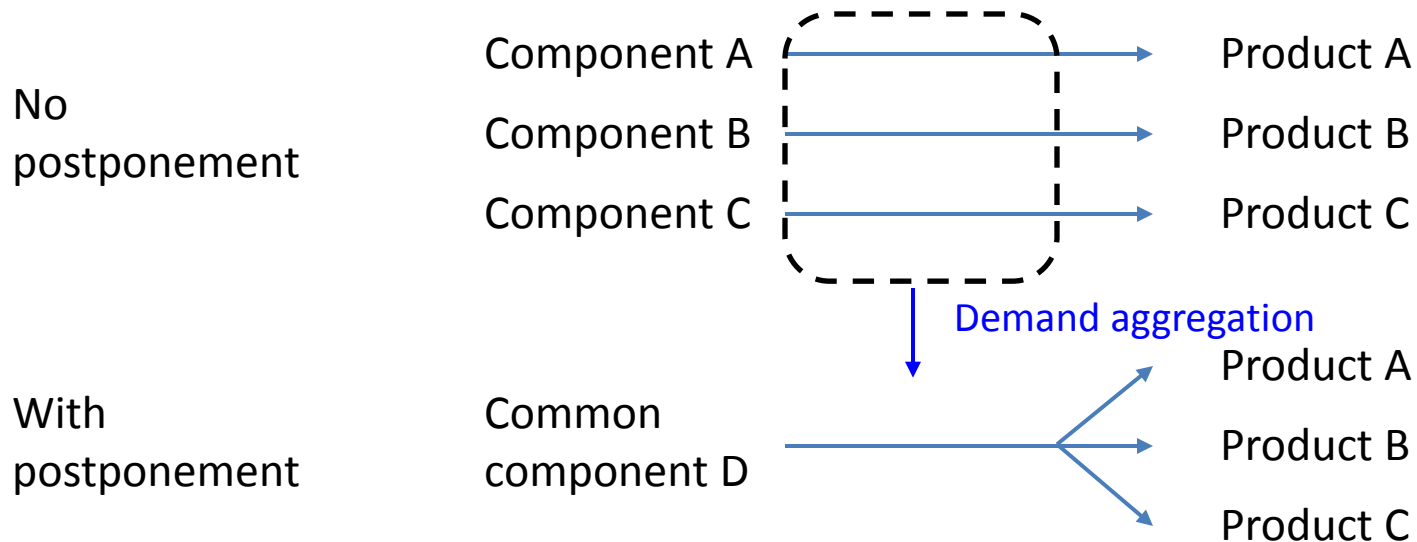
Impact of Product Design on Safety  
Inventory – Value of Component  
Commonality

# Component Commonality

- Component commonality is a key to increasing product variety without reducing product availability or without increasing component inventory too much
- If product variety in a supply chain is large, the variety and amount of components in the supply chain can be significantly large
- Use of common components in multiple products enables a company to:
  - Aggregate component demand and
  - Reduce component inventory
- If a distinct component is used in each product:
  - Demand for the component is the same as demand for the finished product in which the component is used
- If the same component is used in multiple products:
  - Demand for the component is the same as the aggregate demand of all the finished products in which the component is used

# Postponement

- **Postponement** is to delay product differentiation or customization until near the time of product sales
- **Component commonality** is the key enabler of product postponement
- Supply chains with and without postponement are graphically compared below



# Value of Component Commonality

- Value of component commonality and postponement comes from:
  - Reduction of safety inventory by demand aggregation
- Consider the following conditions
  - $k$ : number of products
  - $D_i$ : mean weekly demand of product  $i$ 
    - $i = 1, \dots, k$
  - $\sigma_i$ : standard deviation of weekly demand of product  $i$ 
    - $i = 1, \dots, k$
  - $L$ : replenishment lead time
  - $CSL$ : cycle service level
  - $D_L$ : mean demand during lead time
  - $\sigma_L$ : standard deviation of demand during lead time
  - $H$ : unit inventory holding cost  $H=hC$
  - $C$ : product cost per unit
  - $h$ : inventory holding cost per year as a fraction of product cost



# Safety Inventory **without** Aggregation

- Step 1: Calculate safety inventory (ss) for each product (and component)
  - $SS_1, SS_2, \dots, SS_k$
- Step 2: Add safety inventory (ss) for all products
  - $SS_{Total} = SS_1 + SS_2 + \dots + SS_k$
- From **Equation (6)**, safety inventory for each product is:
  - Product 1 (i=1):  $ss_1 = F_S^{-1}(CSL) \times \sqrt{L}\sigma_1$
  - Product 2 (i=2):  $ss_2 = F_S^{-1}(CSL) \times \sqrt{L}\sigma_2$
  - $\vdots$
  - Product k (i=k):  $ss_k = F_S^{-1}(CSL) \times \sqrt{L}\sigma_k$
- Total safety inventory **without** aggregation

$$\begin{aligned} SS_{Total} &= SS_1 + SS_2 + \dots + SS_k \\ &= F_S^{-1}(CSL) \times \sqrt{L}\sigma_1 + F_S^{-1}(CSL) \times \sqrt{L}\sigma_2 + \dots + F_S^{-1}(CSL) \times \sqrt{L}\sigma_k \end{aligned}$$

- Using summation, the above formula can be written as:

$$SS_{Total} = \sum_{i=1}^k F_S^{-1}(CSL) \times \sqrt{L}\sigma_i$$

- If  $F_S^{-1}(CSL) \times \sqrt{L}$  is same for all products, this term can be moved out of the summation

$$SS_{Total} = F_S^{-1}(CSL) \times \sqrt{L} \times \sum_{i=1}^k \sigma_i \quad (7)$$

# Safety Inventory with Aggregation

- Step 1: Calculate standard deviation of aggregated demand  $\sigma_D^C$ 
  - Calculate variance of aggregate demand  $\text{var}(D^C)$  by adding variance of demand for each product (variance is square of  $\sigma_i$ )
  - Calculate standard deviation of aggregated demand  $\sigma_D^C$  by taking square root of variance  $\text{var}(D^C)$
- Step 2: Calculate safety inventory of product (and component) with aggregation

- Standard deviation of aggregated demand
  - Variance of aggregated demand is:

$$\text{var}(D^C) = \sum_{i=1}^k \sigma_i^2 = \sigma_1^2 + \sigma_2^2 + \dots + \sigma_k^2 \quad \leftarrow \text{This is when demands are independent}$$

- Then, standard deviation of aggregated demand  $\sigma_D^C$  is:

$$\sigma_D^C = \sqrt{\text{var}(D^C)} = \sqrt{\sum_{i=1}^k \sigma_i^2} = \sqrt{\sigma_1^2 + \sigma_2^2 + \dots + \sigma_k^2} \quad (8)$$

- Total safety inventory with aggregation

*Safety inventory with aggregation*

$$= F_S^{-1}(CSL) \times \sqrt{L} \times \sigma_D^C = F_S^{-1}(CSL) \times \sqrt{L} \times \sqrt{\sigma_1^2 + \sigma_2^2 + \dots + \sigma_k^2} \quad (9)$$

# Reduction in Inventory Holding Cost

- Reduction of inventory holding cost due to aggregation is:

*Reduction of inventory holding cost*

*= Holding cost without aggregation – holding cost with aggregation*

*= (Safety inventory without aggregation – safety inventory with aggregation)  
 × unit inventory holding cost (if inventory holding cost is same for all components)*

*= {Equation (7) – Equation (9)} × H*

$$= \left( F_S^{-1}(CSL) \times \sqrt{L} \times \sum_{i=1}^k \sigma_i - F_S^{-1}(CSL) \times \sqrt{L} \times \sigma_D^C \right) \times H$$

$$= F_S^{-1}(CSL) \times \sqrt{L} \times \left( \sum_{i=1}^k \sigma_i - \sigma_D^C \right) \times H$$

Because  $F_S^{-1}(CSL) \times \sqrt{L}$  is the common term, this term can be moved out of the parenthesis

$$= F_S^{-1}(CSL) \times \sqrt{L} \times hC \times \left( \sum_{i=1}^k \sigma_i - \sqrt{\sigma_1^2 + \sigma_2^2 + \dots + \sigma_k^2} \right)$$

Problem

# Question

- An electric bike company e-Motion designs, makes, and sells three models, EM-100, EM-200, and EM-300, with the following weekly demand
  - EM-100: average of 10, standard deviation of 4
  - EM-200: average of 20, standard deviation of 8
  - EM-300: average of 5, standard deviation of 1
- Currently, motor with different nominal output is used in each model
  - EM-100: 250 watt motor
  - EM-200: 500 watt motor
  - EM-300: 350 watt motor
  - Lead time of all these motors are 4 weeks (no standard deviation of lead time)
- e-Motion operates with continuous review replenishment policy
- Questions
  - If e-Motion wishes to achieve 99% cycle service level (CSL),
    - (1-1) What is the safety inventory of each motor?
  - If e-Motion decides to use 500 watt motor for all models while achieving 99% CSL,
    - (1-2) What is the safety inventory of the motor?
  - If inventory holding cost of each motor is \$60 per unit per year,
    - (1-3) How much inventory holding cost will e-Motion save by using common motor?

# Answer

- (1-1)

- EM-100:  $ss = NORMSINV(0.99) \times \sqrt{4} \times 4 = 18.6$
- EM-200:  $ss = NORMSINV(0.99) \times \sqrt{4} \times 8 = 37.2$
- EM-300:  $ss = NORMSINV(0.99) \times \sqrt{4} \times 1 = 4.7$

- (1-2)

- Standard deviation of the aggregate demand

$$\sigma_D^C = \sqrt{4^2 + 8^2 + 1^2} = \sqrt{81} = 9$$

- Aggregate:  $ss = NORMSINV(0.99) \times \sqrt{4} \times 9 = 41.9$

- (1-3)

$$\{(18.6 + 37.2 + 4.7) - 41.9\} \times 60 = (60.5 - 41.9) \times 60 = \$1116.6$$